

## QUALITY POLICY

Quality is an integral part of Teklas Business Principles. These principles guide our actions to deliver products and services that are safe, compliant and preferred.

We aim to continually improve the service we provide to meet our customer requirements, to produce finished products that we can justifiably be proud of, build a mutually profitable relationship with our customers, ensuring long-term success, through the understanding of our customer needs and the needs of their customers in the same time. Enhance the systematic research and use of best preventive practices at all levels only by providing an outstanding service and Product Quality.

At Teklas, our commitment is to never compromise on Quality and Compliance of our products. This requires every employee to be engaged, to understand their responsibility and to be empowered to take action.

Our Quality Policy summarizes essential elements of our commitment for excellence and contains :

- Developing Quality Mind-set with the objective of developing and manufacturing products with zero defects that are trusted and preferred;
- Continuously challenging ourselves to improve the Quality Management System to guarantee product conformity, prevent quality incidents and eliminate defects through the review of our processes and Quality Objectives;
- Encouraging participation and development of Quality responsibilities amongst all employees through education, training, coaching and effective communication.

At the base, Quality is the most important characteristic of our products, it is about delivering what we promise in the most sustainable way.

Each Teklas employee has the power to drive and improve Quality, through our dedication, leadership and passion.

**Cristian Iacob**

**Global Quality Coordinator**



25.01.2021

**Nebi Anil**

**CEO**

